



SYNERGY/DE PRICING GUIDE
2015



Synergy/DE Pricing and Licensing

The *Synergy/DE Pricing Guide* describes Synergy/DE® products used in the deployment of Synergy™ applications and how they are licensed. It also includes fee schedules for Synergy/DE products.

The prices in this document take effect January 1, 2015. All amounts are in U.S. dollars and apply to all Synergy/DE versions. Prices and policies in this document are subject to change without notice. For additional information, please contact your Synergy/DE account manager:

- Within the U.S. and Canada, call 1.800.366.3472.
- All other locations, call +1.916.635.7300.

License Enforcement

All Synergy/DE licenses are subject to the terms of the applicable Synergy/DE product license agreement executed by Synergex® and each customer. In most cases, the license enforcement built into Synergy/DE products will assist you in maintaining license compliance by enforcing the permitted number of users or connections. In all cases, however, you are responsible for using Synergy/DE products in accordance with the license terms and ensuring that your users do so as well.

Licensing Synergy/DE Products for Deployment

Deployment licenses are used for running Synergy applications in a production environment. They may be used in house or by end users. (See [“Product Descriptions” on page 8](#) for a complete list of the products available for deployment.)

Deployment licenses for Synergy/DE products are sold on a subscription basis. Subscriptions are renewed annually; therefore, license configuration keys are issued annually and expire at the end of the subscription term. You will receive a renewal notice and invoice before the end of the term. Once you renew your subscription, new keys will be issued and should be installed before the old ones expire.

A deployment license includes the following:

- Use of the licensed product for a specified number of users for one year
- All updates and upgrades for that product
- The option to move the license to a new platform at no additional cost. (See [“Appendix B: Supported Platforms” on page 15](#) for a list of current platforms.)

For information on handling changes to existing non-subscription licenses, including converting them to subscription, see [“Appendix A: Non-Subscription Licenses and Traditional Pricing” on page 10](#).

License Fees

Fees are based on the number of users on the license for each product. Subscription fees are billed in advance of each subscription term. Users and products added during the term will be prorated and billed for the remainder of the term.

When adding users to an existing license, the per-user fee for the number *being added* (not the total number of users on the license) is used to calculate the subscription fee. When the license is renewed, it is at the per-user rate for the *total* number of users on the license. For example, say you currently have a 90-user Runtime license to which you need to add an additional 10 users. Those 10 users would be added at the 10-user rate (\$80 per user), which would be prorated for the remainder of the subscription term. Then, when you renew the subscription, the renewal would be at the 100-user rate (\$70 per user).

See the [Synergy/DE Licensing Guide](#) on the Synergex website for more information about what a “user” is. See [“Product Descriptions” on page 8](#) for descriptions of these Synergy/DE products.

Synergy Runtime

A Synergy Runtime license grants you use of the regular Synergy Runtime (dbr), or one of the Synergy non-interactive runtimes (dbs, dbssvc, dbspriv), or the Synergy .NET runtime libraries. A multi-user Synergy Runtime license is not restricted to a single runtime type. For example, with a 10-user license, 5 users could be executing dbr and 5 users executing dbs.

Users	Fee per user
1–9	\$85
10–49	\$80
50–99	\$75
100–499	\$70
500–999	\$65
1000–2999	\$60
3000+	\$55

xfServer

Users	Fee per user
1–9	\$125
10–49	\$115
50–99	\$105
100–499	\$95
500–999	\$85
1000–2999	\$75
3000+	\$65

xfServerPlus

See “xfServerPlus Licensing” in the [Synergy/DE Licensing Guide](#) on the Synergex website for information on how xfServerPlus is licensed and details on perpetual vs. transient users.

Perpetual users	Fee per user
1–9	\$85
10–49	\$80
50–99	\$75
100–499	\$70
500–999	\$65
1000–2999	\$60
3000+	\$55

Transient users	Fee per user
100–499 ^a	\$20
500–999	\$17
1000–2999	\$16
3000+	\$15

a. The minimum number of users is 100.

xfPackagePlus

xfPackagePlus includes licenses for both xfServer and xfServerPlus. There is a fee for the initial user and then one for each additional user.

Users	Fee per user
Initial	\$925
1–9	\$145
10–49	\$135
50–99	\$125
100–499	\$110
500–999	\$95
1000–2999	\$85
3000+	\$80

xfODBC

There is a fee for the initial user and then one for each additional user.

Users	Fee per user
Initial	\$450
1–9	\$125
10–49	\$115
50–99	\$105
100–499	\$95
500–999	\$85
1000–2999	\$75
3000+	\$65

SQL Connection

For this product, there is a fee for the initial user and then one for each additional user. Note that for SQL Connection, a “user” is actually a connection. See “SQL Connection Licensing” in the [Synergy/DE Licensing Guide](#) on the Synergex website for details.

Users	Fee per user
Initial	\$850
1–9	\$125
10–49	\$115
50–99	\$105
100–499	\$95
500–999	\$85
1000–2999	\$75
3000+	\$65

ReportWriter Runtime

A ReportWriter Runtime license enables users to run reports when ReportWriter is integrated with your application.

Users	Fee per user
1–9	\$125
10–49	\$115
50–99	\$105
100–499	\$95
500–999	\$85
1000–2999	\$75
3000+	\$65

ReportWriter

Although ReportWriter is included in PSW and PSDE as a development product, you may also distribute it separately to your end users or integrate it with your Synergy application so that your users can create or modify reports. A ReportWriter license includes a ReportWriter Runtime license for each user.

Users	Fee per user
1–4	\$650
5–9	\$600
10–24	\$550
25–49	\$500
50+	\$450

Professional Series Workbench and Professional Series Development Environment

These two development products are sometimes installed on a deployment machine to make it more convenient to modify and rebuild code.

Users	Fee per user
1	\$ 1,100

Backup licenses

The license fees for backup licenses are 50% of the license fees assigned to the primary server, which is the machine that the backup licenses are backing up. If you add users or purchase additional product licenses for the primary server, the fees for the backup licenses will be adjusted accordingly.

License bundles

Contact your Synergy/DE account manager for information on custom license bundles that include two or more products. Pricing varies depending on the products and number of users.

Miscellaneous fees

Certain other license events incur separate fees:

- **Merging two licenses**

The fee for merging two licenses is \$150, and the fee for merging more than two licenses is \$300. (Only licenses for the same platform can be merged.) Once the licenses are merged, the subscription fee is calculated based on the merged number of users. If only some of the users or products are merged, fees are calculated based on the new distribution of users.

- **Splitting a license**

The fee for splitting a license into two or more licenses is \$150 per machine. (In other words, the minimum fee is \$300, since at least two machines must be involved. If a license is divided among three machines, the fee is \$450, and so on.) Once the license is split, subscription fees are calculated separately for each machine based on the number of users now on that machine. All machines involved must be the same platform.

- **Reducing the user count**

When there is a reduction in the number of users on a license, the subscription fees will be reduced at the start of the next term if Synergex is given at least 60 days' notice.

- **Transferring ownership**

When there is an asset change, such as with the sale of a business, the license transfer fee is 15% of the current subscription license fee.

Product Descriptions

This section provides brief descriptions of the Synergy/DE products discussed in this document. For more detailed information, see the [“Products”](#) page on the Synergex website.

- **Synergy Runtime**
Enables you to run Synergy applications using the regular runtime (dbr), one of the non-interactive runtimes (dbs, dbssvc, dbspriv), or the Synergy .NET runtime libraries.
- **xfServer**
Provides remote access to Synergy DBMS databases for Synergy applications.
- **xfServerPlus**
Enables you to execute remote applications built using xfServerPlus and xfNetLink.
- **xfODBC**
Provides access to Synergy DBMS databases from third-party ODBC-enabled applications.
- **SQL Connection**
An SQL API that enables Synergy applications to access third-party RDBMSs, such as Oracle®, MySQL™, and SQL Server®.
- **ReportWriter Runtime**
Enables users to run reports created in ReportWriter.
- **ReportWriter**
Enables users to create and modify reports.
- **Professional Series Workbench (PSW)**
A visual development environment that includes the Professional Series Development Environment toolset (see next item), a Synergy DBL-sensitive code editor, and project management tools. (Windows only)
- **Professional Series Development Environment (PSDE)**
Includes Synergy/DE's core development tools: Synergy DBL, UI Toolkit, Repository, ReportWriter, and the Synergy DBMS file system.
- **Backup license**
On Windows, the product Backup License Server, which automatically takes over the task of serving Synergy licenses if the primary license server becomes unavailable. On Unix and OpenVMS, an extra set of license configuration keys, which you can install on a backup system that will then be ready to take over if the license server becomes unavailable.

Printed Manuals

A complete set of the Synergy/DE product manuals is available in PDF for download from the Synergex website (and [some manuals are available in HTML](#)), but you may also purchase hard-copy manuals. The manuals are printed on demand, so you may purchase them individually or as a set at any time. Available manuals are listed below. Contact your Synergy/DE account manager for more information or to place an order.

Manual	Cost
Complete manual set: Includes all manuals listed below.	\$ 395
<i>Installation Configuration Guide</i> Includes information on the installation and set-up of Synergy/DE License Manager, xfServer, and Connectivity Series products, as well as information on redistributing Synergy/DE on Windows.	\$ 20
<i>Getting Started with Synergy/DE</i> Provides a technical overview of Synergy/DE components, including Workbench, Repository, UI Toolkit, Composer, xfServer, and Synergy .NET.	\$ 25
<i>Synergy DBL Language Reference Manual</i> (3 volumes) Includes routine syntax, statements, and APIs for Synergy DBL.	\$ 100
<i>Synergy Tools</i> Includes information on both the traditional Synergy and Synergy .NET compilers, as well as the debugger, Synergy DBMS file management system, general utilities, and error messages.	\$ 40
<i>Environment Variables & System Options</i> Documents environment variables, initialization settings, and system options for Synergy/DE.	\$ 30
<i>UI Toolkit Reference Manual</i> (3 volumes) Describes the concepts and usage of UI Toolkit, including routine syntax, Script, Proto, window debugger, and customization information.	\$ 100
<i>Professional Series Portability Guide</i> Documents the functions, requirements, and processes that are unique to each of the platforms that Synergy/DE runs on, including Synergy .NET.	\$ 20
<i>xfNetLink & xfServerPlus User's Guide</i> Includes information on using xfServerPlus with the xfNetLink clients: Synergy, Java™, and .NET. Provides details on using the component generation tools in Workbench to generate Java and .NET components, as well as how to attribute your code for use with dbI2xml.	\$ 40
<i>xfODBC User's Guide</i> Explains how to prepare Synergy data for ODBC access and how to access Synergy data from ODBC-enabled applications.	\$ 30
<i>SQL Connection Reference Manual</i> Documents the API that enables Synergy applications to use SQL-based functions to access third-party data.	\$ 30
<i>Repository User's Guide</i> Includes information on setting up and maintaining your repository, as well as details on Repository utilities, Synergy Data Language, and the subroutine library.	\$ 30
<i>ReportWriter User's Guide</i> Includes a tutorial intended for end users, as well as a developer's reference with ReportWriter routines and customization information.	\$ 30

Appendix A: Non-Subscription Licenses and Traditional Pricing

If your company has existing non-subscription deployment licenses, you may convert them to subscription licenses at any time—and we encourage you to do so. However, we recognize that some customers may have licenses that cannot currently be converted to subscription, and so we continue to offer traditional pricing on a limited basis.

Converting Licenses to Subscription

While you may choose to convert non-subscription deployment licenses to subscription licenses at any time, there are three events that require conversion:

- Adding a product to a system that already has an existing Synergy/DE license.
- Moving a license to a different platform. (This includes a move that employs an operating system emulator; see “Operating system emulators” in the [Synergy/DE Licensing Guide](#) on the Synergex website.)
- Requesting an on-demand upgrade (major version change) or update (interim version change) to a license that is not on ALM.

When a license that is on ALM (Annual License Maintenance) is converted to subscription, the subscription term begins immediately. This means the subscription renewal date will likely be different than the old ALM renewal date. In cases where there is time remaining on the ALM contract, the subscription fees are prorated to account for the remaining months of ALM.

For example, say you have a Runtime license on ALM that you renewed on February 1. On July 1, you convert the license to subscription. Henceforth, the renewal date will be July 1. Normally, the annual subscription fee for a Runtime license is \$85, but because there are seven months left on the ALM contract, the subscription fee for the first year will be only 7/12 of the annual fee, or \$49.58. When the license comes up for renewal on the next July 1, the full subscription fee will apply.

Adding Users to a License

When you need to add users to a non-subscription license, you may do either of the following:

- Convert the license to subscription and add the users using subscription pricing. See [“License Fees” on page 3](#).
- Add the users at the current rate for traditional pricing. See [“Traditional Pricing”](#) below.

Traditional Pricing

The fee schedules for traditional pricing apply when you add users to an existing non-subscription license. You may continue to maintain ALM on these licenses indefinitely; see [“Annual License Maintenance” on page 14](#).

In the tables below, the amounts are *per user*, except for SQL Connection, which is licensed by connection. When adding users to an existing license, the per-user fee for the number being added (not the total number of users on the license) is used.

Synergy Runtime

Users	Fee per user
1–9	\$ 215
10–49	\$ 205
50–99	\$ 195
100–499	\$ 185
500–999	\$ 170
1000–2999	\$ 155
3000+	\$ 145

xfServer

Users	Fee per user
1–9	\$ 325
10–49	\$ 305
50–99	\$ 275
100–499	\$ 245
500–999	\$ 220
1000–2999	\$ 195
3000+	\$ 175

xfServerPlus

Perpetual users	Fee per user
1–9	\$ 215
10–49	\$ 205
50–99	\$ 195
100–499	\$ 185
500–999	\$ 170
1000–2999	\$ 155
3000+	\$ 145

Transient users	Fee per user
100–499 ^a	\$ 50
500–999	\$ 45
1000–2999	\$ 40
3000+	\$ 35

a. The minimum number of users is 100.

xfPackagePlus (xfServer and xfServerPlus)

Users	Fee per user
Initial	\$2,400
1–9	\$380
10–49	\$350
50–99	\$320
100–499	\$285
500–999	\$255
1000–2999	\$225
3000+	\$200

xfODBC

Users	Fee per user
Initial	\$1,150
1–9	\$325
10–49	\$305
50–99	\$275
100–499	\$245
500–999	\$220
1000–2999	\$195
3000+	\$175

SQL Connection

Users	Fee per user
Initial	\$2,200
1–9	\$325
10–49	\$305
50–99	\$275
100–499	\$245
500–999	\$220
1000–2999	\$195
3000+	\$175

ReportWriter Runtime

Users	Fee per user
1–9	\$ 325
10–49	\$ 300
50–99	\$ 275
100–499	\$ 250
500–999	\$ 225
1000–2999	\$ 200
3000+	\$ 175

ReportWriter

Users	Fee per user
1–4	\$ 1,650
5–9	\$ 1,550
10–24	\$ 1,425
25–49	\$ 1,325
50+	\$ 1,250

Professional Series Workbench and Professional Series Development Environment

Users	Fee per user
1	\$ 2,895

Miscellaneous Fees

These fees apply to traditional licenses on ALM, unless stated otherwise. All of these are considered “wake-up” events, which means that ALM is recalculated based on current license fees. (See [“Annual License Maintenance”](#), below.)

■ Reinstalling

For a license that is *not* on ALM, there is a \$150 fee for reinstalling on the same operating system, such as after a system crash or because of a hardware upgrade. (There is no reinstallation fee for a license on ALM.)

■ Merging two licenses

The fee for merging two licenses is \$150, and the fee for merging more than two licenses is \$300. (Only licenses for the same platform can be merged.) Once the licenses are merged, ALM is calculated based on the merged number of users. If only some of the users or products are merged, ALM is calculated based on the new distribution of users.

- **Splitting a license**

The fee for splitting a license into two or more licenses is \$150 per machine. (In other words, the minimum fee is \$300, since at least two machines must be involved. If a license is divided among three machines, the fee is \$450, and so on.) Once the license is split, ALM is calculated based on the number of users now on each machine. All machines involved must be the same platform.

- **Reducing the user count**

A license reduction must be coordinated with the ALM renewal date. For the first year, the ALM fees are 25% of the current license fees for the reduced number of users. The following years are at the usual 15% rate.

- **Transferring ownership**

When there is an asset change, such as with the sale of a business, the license transfer fee is 15% of the current license fee.

Annual License Maintenance

Annual License Maintenance (ALM) provides updates and upgrades for existing traditional in-house deployment licenses and, in the case of resellers, for customer licenses as well. The ALM fee is 15% of the license fees paid when you purchased the license. The ALM renewal fee stays at this rate unless you add or remove users, in which case the license is said to have “woken up.” Once the license has been woken up, ALM is recalculated by applying the current license fees to *all* product licenses on the system (not just the product licenses for which you added or removed users).

Appendix B: Supported Platforms

Synergy/DE products are licensed for a specific platform. The table below lists the currently supported platforms. For a complete list of all supported platforms, including for past versions of Synergy/DE, see the [“Supported Platforms”](#) page on the Synergex website.

Platform
Windows 32-bit: Windows 8 and 8.1, Windows 7, Vista, Server 2012, Server 2012 R2, Server 2008, Server 2008 R2
Windows 64-bit: Windows 8 and 8.1, Windows 7, Vista, Server 2012, Server 2012 R2, Server 2008, Server 2008 R2
HP-UX 32-bit (PA-RISC)
HP-UX 64-bit (PA-RISC)
HP-UX 64-bit (Itanium)
IBM AIX 32-bit
IBM AIX 64-bit
Linux (x86): Red Hat Enterprise Linux, SUSE, CentOS, Debian, Fedora, Ubuntu
Linux (x64): Red Hat Enterprise Linux, SUSE, CentOS, Debian, Fedora, Ubuntu
Oracle Solaris 32-bit (SPARC)
Oracle Solaris 64-bit (SPARC)
Oracle Solaris 64-bit (x86-64)
HP OpenVMS Alpha
HP OpenVMS Alpha emulator ^a
HP OpenVMS I64

a. For example, CHARON-AXP from Stromasys.